VIHANGA YAPA

Enterprise Senior UX Designer | SaaS Platforms, Complex Workflows & Scalable Design Systems

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PROFILE

Enterprise Senior UX Designer with 5+ years of experience leading UX for scalable SaaS platforms and complex workflow-driven systems. I design structured, data-intensive experiences that simplify operational complexity and support product scalability. My work spans multi-product enterprise ecosystems, dashboard-heavy platforms, and design systems governance aligned with WCAG standards, collaborating across distributed product and engineering teams.

TECHNICAL SKILLS AND STRENGTHS

Enterprise & SaaS UX
- Enterprise SaaS UX
- B2B Platform Design
- Workflow Architecture
- Multi-Role Systems

Systems & Governance
- Design Systems & Component Governance
- Accessibility (WCAG 2.1)
- Information Architecture

Research & Collaboration
- User Research & Usability Testing
- Stakeholder Alignment
- Cross-Functional Collaboration
- Remote Product Teams

EXPERIENCE

Ceylon Cash – Senior UI/UX Designer (Part-Time, Remote)
Aug 2024 – Present
- Led end-to-end UX strategy for Chainlize, a Web3 enterprise platform, as the sole product designer.
- Designed structured workflows for wallet management, digital assets, transactions, and NFTs.
- Improved user engagement by restructuring financial workflows and reducing interaction friction across transaction flows.
- Established reusable interaction patterns and scalable component standards to support long-term platform consistency.
- Delivered high-fidelity prototypes and detailed interaction documentation for engineering handoff.
- Partnered with product and engineering stakeholders to align UX strategy with business objectives across distributed teams.

My Smart Needs – Senior UI/UX Designer (Contract, Remote)

Oct 2024 – Present
- Designed enterprise workflow platforms including Workstar, a task and ticket management system.
- Reduced design-to-delivery turnaround under urgent client deadlines while maintaining system consistency.
- Built reusable UI patterns and scalable interaction frameworks to support multi-tenant enterprise environments.
- Improved design-to-development handoff efficiency through structured documentation.
- Mentored junior designers within fast-paced remote engagements.

My Smart Needs – UI/UX Designer (Contract, Remote)

Apr 2024 – Oct 2024
- Delivered end-to-end UX for dashboards, workflow tools, and web applications.
- Created structured user flows, wireframes, and prototypes aligned with business requirements.
- Conducted usability refinements to strengthen clarity and task completion confidence.

Mokutan – UI/UX Designer (Contract, Remote)

Nov 2023 – Apr 2024
- Redesigned existing web interfaces to enhance usability and interaction clarity.
- Standardized key UI components to strengthen visual consistency.
- Collaborated with developers to ensure technically feasible implementation.

CAMMS – UI/UX Designer (Full Time, Remote)

Apr 2021 – Oct 2023
- Contributed to governance and evolution of a multi-product enterprise design system across nine enterprise platforms.
- Led UX design for CAMMS Engage as sole designer, improving onboarding clarity and strengthening user retention across the platform.
- Ensured WCAG 2.1 compliance across enterprise interfaces to support accessibility standards.
- Partnered with product and engineering teams within a large-scale, multi-role ecosystem to align design decisions with platform architecture.

EDUCATION & QUALIFICATION

BSc in Information Technology – Sri Lanka Institute of Information Technology (SLIIT)

CERTIFICATIONS

- Google UX Design Professional Certificate
- Microsoft UX Design Specialization
- IBM Design Thinking Certification
- Interaction Design Foundation (IxDF)

ADDITIONAL

- Board Member – International Lions Club District 306 D5
- Languages: Sinhala (Native), English (Professional)